

### JOB ROLE PROFILE

Business	BATA Group
Role	Country Store Operative
Job Type	Permanent – 24 hours per week 3 shifts over 7 days
Pay	£8.60 to £11.44 per hour
Benefits	Company Pension, Employee Discount, Company Sick, Company Events
Reporting to	Country Store Manager
Work Location:	South West Lancashire Farmers, Blaguegate Lane, Lathom, Skelmersdale WN8 8TZ

BATA Group supply animal feeds, fuel, and an extensive range of other goods and services including testing, storage, manufacturing, merchandising and distribution. SWLF and Thompsons of York are integral parts of our business manufacturing coarse mixes and compound feeds for livestock, equestrian, pigs and poultry.

We are looking for an enthusiastic and motivated Country Store Operative to join our team at SWLF.

In this role you will be responsible for all aspects of customer service, product knowledge, stock handling, product display and merchandising along with all the associated administrative procedures and cash reconciliation.

We are looking for someone with high standards and confident interpersonal skills, who will deliver excellent customer service.

### Key Skills & Attributes

- Customer service skills
- Self-motivated and able to work independently
- Flexible with a can-do attitude
- Good at building relationships with colleagues and customers

### Key Tasks

- Excellent customer service at all times in line with Company standards.
- Responsible for encouraging sales wherever possible and processing orders.
- Responsible for completion of all necessary paperwork and carrying out basic administration.
- Stock implementation / stock rotation / stock control.
- Cash control and cash reconciliation.
- Responsible for store housekeeping to the highest standards.

**If you are interested in this role and would like to explore joining our team, please contact us by email with a covering letter and your CV.**